

## Frequently Asked Questions (FAQs) – Faculty Center

Question	Answer
How do I access Faculty Center?	Log into <i>My Universe</i> . Click the <i>Academics</i> tab. Click the <b>Faculty</b> Center link.
Who do I contact if I have a question about Faculty Center?	Contact the Registrar's Office at 273-2241.
What if I don't see the Faculty Center pagelet?	<ul> <li>If you do not see the Faculty Center pagelet on the Academics tab:</li> <li>Scroll down; it may be located at the bottom of the page.         Note: You may move the Faculty Center pagelet to the top by using the Layout link in the upper left. </li> <li>If you have customized your content, you may have to add the Faculty Center pagelet by clicking the Content link in the upper left.</li> <li>If you still cannot see Faculty Center, contact Patti Rust for assistance.</li> </ul>
How do I view class rosters and wait lists?	On the my schedule tab in Faculty Center, click the class roster icon next to the class you wish to view.  My Teaching Schedule > FALL 2011  Class Class Title  PSYCH Intro To Psychology (Lecture/Discussion)  (31387)  If a class has a wait list, view the wait list by selecting Waiting as the status in the Enrollment Status field on the class roster.
Where can I view student information, such as current schedule, holds, and contact information?	If you are an Advisor, view this information on the <b>Advisor Center</b> tab, <b>student center.</b> If you are not an Advisor, you may request this information via Department Staff who has access to Student Services Center (e.g. Department Secretary)
How do I print my weekly schedule?	<ul> <li>To print your weekly schedule, follow these tips for browsers:</li> <li>Internet Explorer, Chrome, Safari – Click the Printer Friendly Page link. Click the Print button on the browser toolbar.</li> <li>FireFox – Click the Printer Friendly Page link. Right-click on the bottom frame, select This frame, Print frame.</li> </ul>
Where can I view student photos?	Student photos have not yet been configured, however once they are available, you may view them on the class roster. The display option may be set to <i>Link to Photos</i> or <i>Include photos in list</i> . If you select <i>Link to Photos</i> , click the photo icon to the student you wish to view to see their photo.



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How can I email a student or the entire roster?	<ul> <li>Email students from the Class Roster:</li> <li>To email one student, click the student's name or select the <i>Notify</i> checkbox for the student and click the <b>notify</b> selected students button</li> <li>To email specific students, select the <i>Notify</i> checkbox for the students and click the <b>notify selected students</b> button</li> <li>To email the entire roster, click the <b>notify all students</b> button.</li> </ul>
How come only 3 sections display per course display in the Class Search?	Three sections per course display so that students can easily navigate through courses. To display all sections, use the View All Sections link in the header:  COMM 1000 - Oral Communication
	View All Sections         First         1-3 of 39 □ Last           Section 01-LEC(32040)         Status         select class           Session Full Sem         Days & Times         Room         Instructor         Meeting Dates           MoWeFr 8:00AM - 8:50AM         Lang Hall 222         UNI Staff         08/22/2011 - 12/09/2011
How come I don't see the graduate level classes in the Class Search?	The Course Career field in the Class Search Criteria defaults to "Undergraduate". Change the value to "Graduate" and search.  Class Search Criteria  Course Subject  Course Number  is exactly  Course Career  Graduate
How is the Grade Roster used and when will it be available?	Use the <b>Grade Roster</b> icon next to the class in the my schedule tab to enter and view grades by class.  My Teaching Schedule > FALL 2011 > Un  Class Class Title  Intro To Psychology (Lecture/Discussion)  Grade Rosters will be available approximately two weeks prior to the grades due date for the course.
Will I get a confirmation email once I have submitted/approved final grades?	You will not receive a confirmation email however; once you have <u>approved</u> and <u>saved</u> final grades the following confirmation will display at the top of the grade roster:  Final Grade Entry is Complete
How can I download the class roster into Excel?	Use the <b>Download</b> button at the top of the roster to download to Excel <i>Note:</i> If pop-ups are blocked by your browser, ensure you enable pop-ups from this location.

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What is the Exam Schedule used for and when will it be available?	Use the <b>Exam Schedule</b> tab to view exam schedule details. NOTE: This functionality will be available once final exams are scheduled.
Does the system time out?	The time out follows the My Universe time out threshold. If there is no activity, a warning message displays after 20 min.
Why do I see a spinning wheel in the upper right corner of the screen?	The <b>Processing</b> icon displays in the upper right corner when the system is processing information. For example, you will see this icon when you perform a search and the system is gathering results to return.
What if I'm experiencing data or system issues?	Because the system is web-based, sometimes issues occur due to cache or cookies. You can try to clear your cache:  • Internet Explorer and Firefox browser users, simply press  CONTROL + SHIFT + DELETE on your keyboard. Select the appropriate categories and click the Delete button.  • Safari browser users, select Empty Cache in the Safari menu. To delete cookies, select Preferences, Bookmarks, Show Cookies, Remove.  If issues persist, contact the technical support center.